

## Official Record Index

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April 9, 2009

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Michael S. Furey  
District Manager  
Customer Service and Sales  
Northern, VA 22081-9998

SUBJECT: AUTHORITY TO CONDUCT INVESTIGATION

I request your authorization to investigate a possible change in postal services for the following office in the 8th Congressional District.

Post Office Name: Pimmit Branch  
ZIP+4 Code: 22043-9998  
EAS Level: N/A  
Finance Number: [REDACTED]  
County: 8th

Number of Customers:

Post Office Box [REDACTED]  
General Delivery         
Rural Route (RR)         
Highway Contract Route (HCR)         
Intermediate RR         
Intermediate HCR         
City Delivery         
Total Customers [REDACTED]

A new facility is being proposed for the Main Post Office at Falls Church which will contain Retail and Post Office Box operations. The purpose of this investigation is to determine the feasibility of eliminating the Pimmit Branch and combining it's operations with the proposed new retail facility for the main office.

Please indicate your approval of this study by signing below and returning the original form to this office.

Robert S. Gingell  
Manager, Post Office Operations

Approval to Study for Discontinuance:

District Manager, Customer Service and Sales

4-9-09  
Date



April 29, 2009

Annette August-Taylor  
President  
American Postal Workers Union  
P.O. Box 118  
Merrifield, VA 22116-0118

This letter is an informational notice of the intent of the United States Postal Service to conduct a study to determine the feasibility of eliminating the Pimmit Branch and consolidating operations with the new retail unit that is going to serve the Falls Church Main Office.

This study will involve analyzing retail transactions, revenue trends, mail volumes, major mailers and community feedback.

This letter is solely intended to provide you with information that we plan to conduct the study. A decision has not been made at this time. This letter is not intended as notice of a future change with the consolidation of operations and is not a notice of impact on employees. You will be provided with appropriate notice, if any is required, when a decision is made.

If you have any questions concerning this study, please contact me at 540 667-3352.

Sincerely,

A handwritten signature in cursive script that reads "Dennis E. Voorhees".

Dennis E. Voorhees  
Post Office Review Coordinator

Cc: Donna Bradley, Postmaster, Falls Church, VA  
Robert S. Gingell, Manager Post Office Operations.





April 29, 2009

Lloyd Cox  
President  
NAPS  
P.O. Box 331  
Merrifield, VA 22116-0331

This letter is an informational notice of the intent of the United States Postal Service to conduct a study to determine the feasibility of eliminating the Pimmit Branch and consolidating operations with the new retail unit that is going to serve the Falls Church Main Office.

This study will involve analyzing retail transactions, revenue trends, mail volumes, major mailers and community feedback.

This letter is solely intended to provide you with information that we plan to conduct the study. A decision has not been made at this time. This letter is not intended as notice of a future change with the consolidation of operations and is not a notice of impact on employees. You will be provided with appropriate notice, if any is required, when a decision is made.

If you have any questions concerning this study, please contact me at 540 667-3352.

Sincerely,

A handwritten signature in cursive script that reads "Dennis E. Voorhees".

Dennis E. Voorhees  
Post Office Review Coordinator

Cc: Donna Bradley, Postmaster, Falls Church, VA  
Robert S. Gingell, Manager Post Office Operations.



# American Postal Workers Union, AFL-CIO

THE NORTHERN VIRGINIA AREA LOCAL 6803 • P.O. Box 118, Merrifield, Va. 22116 • (703) 256-6947

APWU

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ANNETTE AUGUST-TAYLOR

President

May 4, 2009

Dennis Voorhees  
Post Office Review Coordinator  
P.O. Box 3603  
Winchester, Va. 22604

Re: USPS Study involving Analyzing retail transactions; revenue trends, mail volumes, major mailers and community feedback to determine the feasibility of eliminating the Pimmit Branch.

Mr. Voorhees,

I am in receipt of your letter dated April 29, 2009 of informational intent to eliminate the Pimmit Branch and consolidate operations. Please provide the union with the names of who will be conducting the study; the time period that will be used to analyze retail transaction, revenue trends, mail volumes at the Pimmit Branch; a listing identifying the major mailers as well as the method that will used to analyze community feedback.

The APWU is opposed to the elimination of any stations and branches under our local jurisdiction specifically in this instance the Pimmit Branch. Please provide my office with any and all information as a result of the study.

Respectfully,

Annette August-Taylor  
President

Cc: Rick Powers, Vice President  
Janet Leahy, Chief Steward Falls Church

ANNETTE AUGUST-TAYLOR  
President

RICK POWERS  
Vice President

ROBIN CHAMBERS  
Secretary-Treasurer

FRANK FRANKLIN  
Director  
Industrial Relations

DOROTHY KELLEY  
Director  
Clerk Craft

TONY ROEBUCK  
Director  
Maintenance Craft

DAVE COVARRUBIAS  
Director  
Motor Vehicle  
Service Craft



May 15, 2009

Annette August-Taylor  
President American Postal workers Union  
Local 6803  
PO Box 118  
Merrifield, VA 22116

Dear Annette,

I have received your letter dated May 4, 2009 concerning the study that is being conducted to review the possibility of consolidating the Pimmit Branch and the Falls Church main office retail operations.

I will address each of your concerns. The individual conducting the study will be me. I hope to use existing historical data for the study as much as possible. The time periods for the data review have not been determined at this time.

As for a listing of major mailers, this information will be gathered during the study process. Feedback will be received from the community. This will be done in the form of a community meeting and questionnaires.

I will ensure that you receive a copy of the study when it is completed. If you have any other questions, please do not hesitate to contact me.

Respectfully,

A handwritten signature in cursive script, reading "Dennis E. Voorhees".

Dennis E. Voorhees



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May 20, 2009

Donna Bradley  
Postmaster  
Falls Church, VA

SUBJECT: Pimmit Branch

Please provide the names and addresses of businesses, religious institutions, civic organizations and local government offices and schools that are served by the Pimmit Branch. The list of businesses must include small, part-time and in-home businesses, as well as public institutions such as schools, police departments, etc.; religious institutions; and businesses physically located outside the community that use retail services on a routine basis at the Pimmit Branch. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office Box, General Delivery and street delivery customers served by the office. Return all documents to me by May 29, 2009. This information will be entered into the official record for public viewing.

Post Office Box	<u>424</u>
General Delivery	<u>0</u>
Rural Route (RR)	<u>0</u>
Highway Contract Route (HCR)	<u>0</u>
Intermediate RR	<u>0</u>
Intermediate HCR	<u>0</u>
City Delivery	<u>0</u>
Total Customers	<u>0</u>

If you have any comments, please provide them below. You may need to attach additional sheets to provide the necessary information.

*Dennis E. Voorhees*  
Dennis E. Voorhees  
Post Office Review Coordinator

Comments:

 PO Boxes Rented



### Community Survey Sheet

Post Office Name: Pimmit, VA

ZIP + 4: 22043-9998

Congressional District: 08

Date: 12/14/2009

1. Incorporated? ☒ Yes ☐ No

Local government provided by: Fairfax County

Police protection provided by: Fairfax County Police

Fire protection provided by: Fairfax County Fire and Rescue

School location: Marshall High School

2. What population growth is expected? (Please document your source)

A 1.6% growth rate is projected from the 2008 population to 2010. Data was obtained from the Fairfax County web site.

3. What residential, commercial, or business growth is expected? (Please document your source)

The population growth in item 2 is for residential. No commercial or business growth data was available.

4. History. (Are there any special historical events related to the community? Are there any special community events to consider? Is the Post Office facility a state or national historic landmark (see ASM 515.23)? Check with the field real estate office when verification is needed.)

None

5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?  
The population commutes and works in the local area.

This is an urban area. There is a normal mix of retired and employed customers in the area.

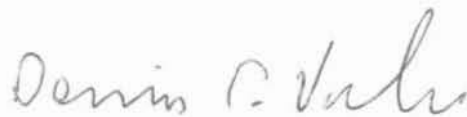
ZIP CODE: 22043  
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6. Which nonpostal services are provided by the Post Office (e.g., public bulletin board, school bus stop, community meeting location, voting place, government form distribution center) Do employees of the office offer assistance to senior citizens and handicapped? What provisions can be made for these services if the Post Office is discontinued?

None

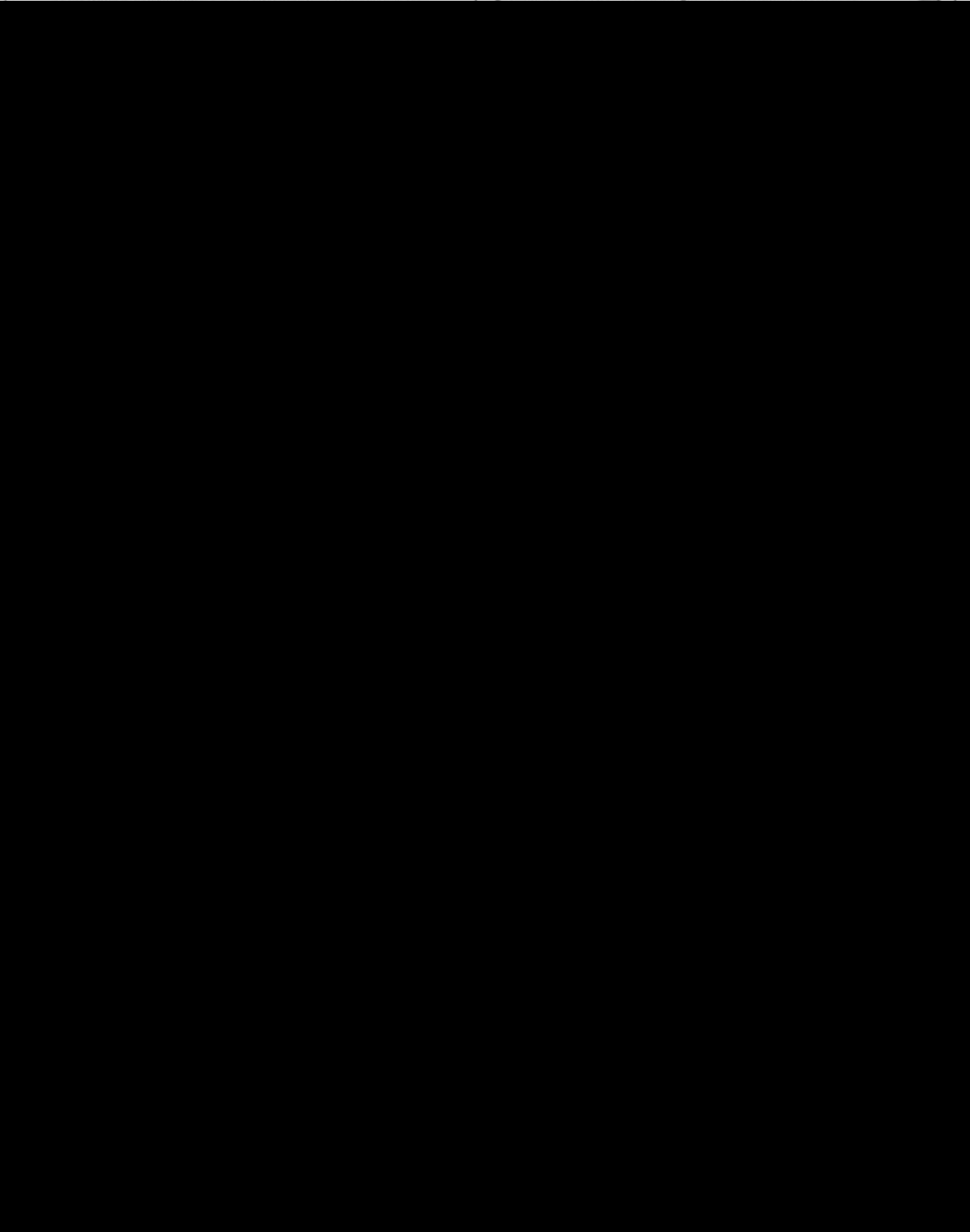
**MEMO TO THE RECORD****December 14, 2009**

Customers that receive delivery in ZIP Code 22043 pick up the Articles to Large for their mail boxes and other left notice articles at the Falls Church Main Post Office. They do not pick them up at the Pimmit Branch.

**Dennis E. Voorhees**

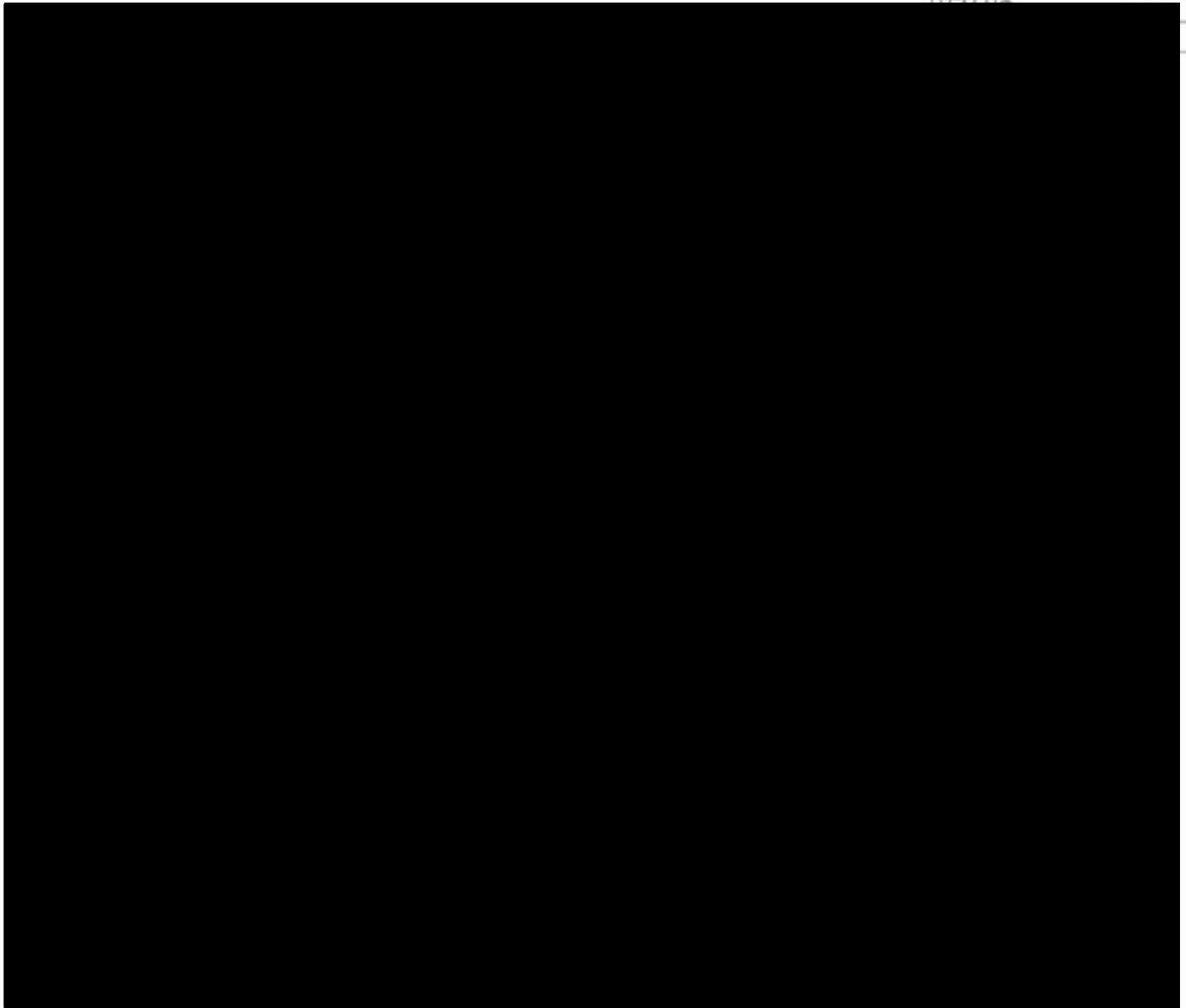
<b>?</b> CUSTOMER SERVICE VARIANCE - [220]-NORTHERN VIRGINIA PFC	
FALLS CHURCH PO - FCC-PIMMIT FSTA [REDACTED]	Variance Date: 11/19/2009
Analysis Period: 09/27/2008 to 09/25/2009 - Customer Service Days: 302	Unit Level: 22 Man Yr: 2 CAG: C
Benchmark Generation: FY 2008 WK 1 - FY 2008 WK 52	[FALLS CHURCH PO] FCC-PIMMIT FSTA

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## Station and Branch Optimization and Consolidation Return on Investment Worksheet

Node Name: CM - 10 - 1099  
Area Name: CAPITAL METRO  
District Name: NORTHERN VIRGINIA

CM - 10 - 1099  
CAPITAL METRO  
NORTHERN VIRGINIA

SUMMARY SHEET

Office Names are listed across the top of Summary

Office Names are listed across the top of Summary

Costs appear as a negative number and savings shown as positive number just like DARS	Recommended Actions		Costs appear as a negative number and savings shown as positive number just like DARS								
1st Operating Year Annual Variances	Plenell Station Falls Church VA	Falls Church Station Metro									Total
</											

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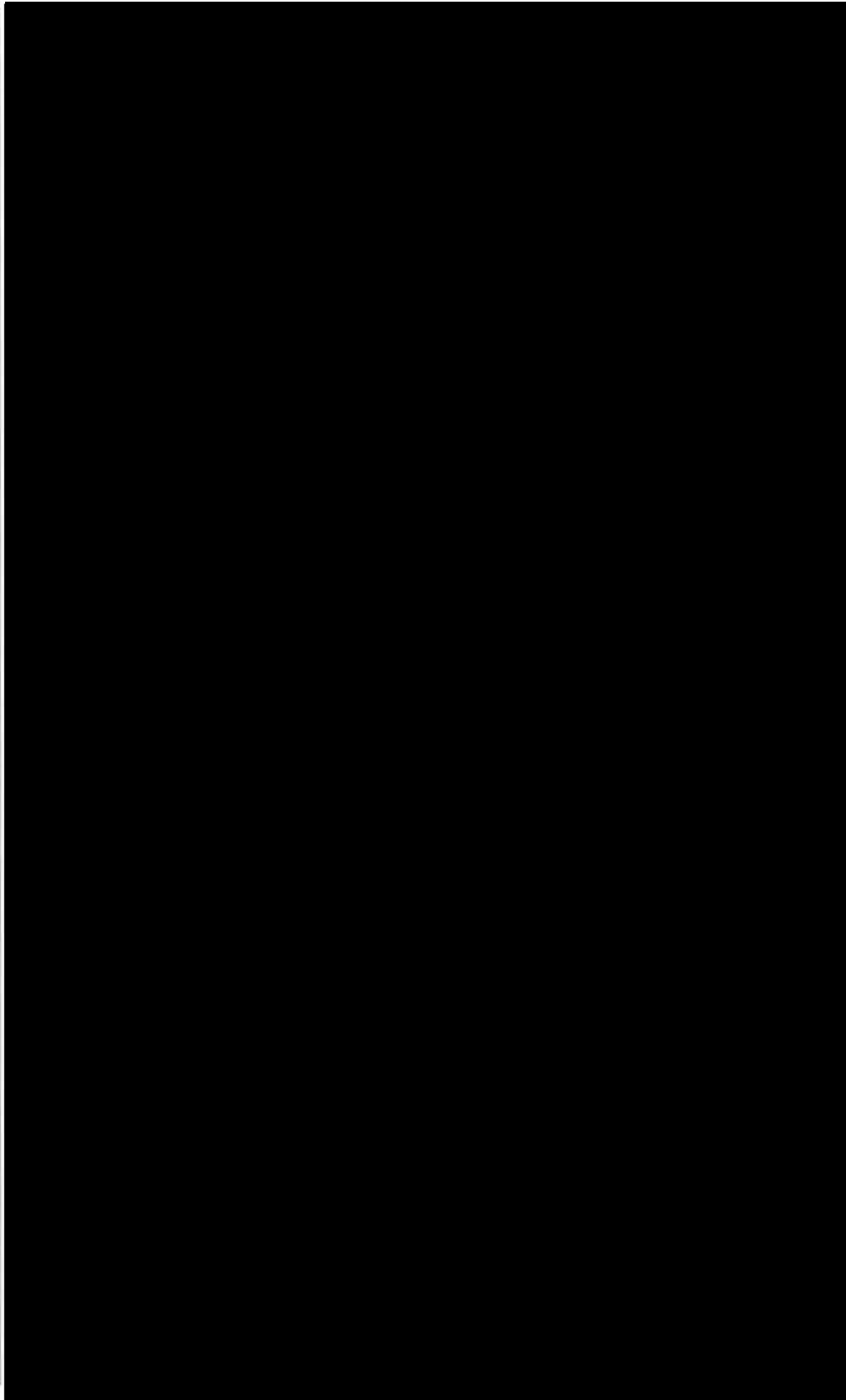
7

3

AREA: CAPITAL METRO  
ALTERNATIVE: 99  
NODE: CM - 10 - 1099  
DISTRICT: NORTHERN VIRGINIA

Savings = + \$110K  
Costs = - \$40K

Cash Flow  
(000)



ZIP CODE: 22043

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U. S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 11/20/2009	
2. Post Office Name Pimmit			3. State and ZIP + 4 Code VA - 22043-9998		
4. District Northern Virginia		5. County Fairfax		6. Congressional District 08	
7. Reason for Proposal to Discontinue  Part of DAR Justification for Falls Church Main Office project.		8. Post Office Emergency Suspended (Reason and Date)		9. Proposed Permanent Alternate Service 1. Classified Station	
10. Staffing			11. Hours of Service		
a. <input checked="" type="radio"/> PM Occupied <input type="radio"/> PM Vacancy Reason & Date: Classified Station  b. <input type="radio"/> OIC <input type="radio"/> Career <input type="radio"/> Noncareer c. Current PM Position Level EAS-22 Downgraded from EAS- d. No. of Clerks 2 No. of Career 2 No. of Noncareer e. No. of Others No. of Career No. of Noncareer			a. Time M-F 08:30 AM-02:00 PM, 03:00 PM-05:00 PM  b. Lobby Time M-F 24 Hours		Sat. Closed  Sat. 24 Hours
12. Number of Customers Served			13. Daily Volume (Pieces)		
a. General Delivery			Types of Mail	Received	Dispatched
b. P. O. Box			a. Letters	330	
c. City Delivery			b. Newspapers	899	
d. Rural Delivery/Intermediate Rural Delivery		0	c. Parcels	2	
e. Highway Contract Route/Intermediate HCR		0	d. Other	3446	
f. Total			e. Total	4677	
g. No. Receiving Duplicate Service		0	f. No. of Postage Meters 0		
h. Average No. Daily Transactions		441	g. No. of Permits 0		
14. Finances		a. Revenue		Receipts	
		FY 2009		\$ 687,149	
		FY 2008		\$ 844,764	
		FY 2007		\$ 821,543	
		b. EAS-minimum PM Basic Salary		c. PM Fringe Benefits (33.5% of b)	
		\$		\$	
15a. Quarters					
<input type="radio"/> Postal Owned <input checked="" type="radio"/> Leased (If Leased, Expiration Date) 10/31/2012 . Annual Lease \$ 78,676 . 30 Day cancellation clause? <input type="radio"/> Yes <input checked="" type="radio"/> No Evicted? <input type="radio"/> Yes <input checked="" type="radio"/> No (If Yes, must vacate by) (Date) Located in: <input type="radio"/> Business <input type="radio"/> Home <input type="radio"/> Other Suitable alternate quarters available? <input type="radio"/> Yes <input checked="" type="radio"/> No					
15b. Explain:					
16. Schools, Religious Institutions and Social Organizations in Service Area. Names: Numerous			18. Administrative/Emanating Office (Proposed) Admin Office  Finance Number: city delivery noncity delivery  Name Falls Church Finance Unit EAS level 22 Miles Away 2		

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		Window Service Hours: M-F 08:30 AM-02:00 PM, 03:00 PM-05:00 PM Sat. Closed	
		Lobby Hours: M-F 24 Hours Sat. 24 Hours	
		PO Boxes Installed 1426	PO Boxes Unused <span style="background-color: black; color: black;">[REDACTED]</span>
17. Businesses and local Government Offices in Service Area Names: No.  Numerous		19. Nearest Post Office (If different from above) Nearest Office  Name EAS level Miles Away  Window Service Hours: M-F No Hours Entered Sat. No Hours Entered  Lobby Hours: M-F No Hours Entered Sat. No Hours Entered  PO Boxes Installed PO Boxes Unused	
20. Prepared By			
Printed Name and Title Dennis E. Voorhees PO Review Coordinator		Signature <i>Dennis E. Voorhees</i>	Telephone No. AC ( ) 540 667-3352
District PO Review Coordinator Name DENNIS E. VOORHEES	Telephone No. AC ( ) 540 667-3352		

**FRANK R. WOLF**  
10TH DISTRICT, VIRGINIA

COMMITTEE ON APPROPRIATIONS

SUBCOMMITTEES:

RANKING MEMBER--COMMERCE-JUSTICE-  
SCIENCE

TRANSPORTATION-HUD

CO-CHAIR--TOM LANTOS  
HUMAN RIGHTS COMMISSION

**RECEIVED**

FEB 03 2010

DISTRICT MANAGER  
NORTHERN VA DISTRICT



**Congress of the United States**  
**House of Representatives**

February 4, 2010

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1

241 CANNON HOUSE OFFICE BUILDING  
WASHINGTON, DC 20515-4610  
(202) 225-5138

13673 PARK CENTER ROAD  
SUITE 130  
HERNDON, VA 20171  
(703) 709-5900  
(800) 945-9653 (IN STATE)

110 NORTH CAMERON STREET  
WINCHESTER, VA 22601  
(540) 667-0990  
(800) 850-3463 (IN STATE)

wolf.house.gov

Mr. Mike Furey  
District Manager  
United States Postal Service, Merrifield  
8409 Lee Hwy  
Merrifield VA 22081-0002

Dear Mr. Furey:

I have enclosed a letter which I received from one of my constituents, [REDACTED]  
regarding a matter under your department's jurisdiction.

I would appreciate it if you would review the enclosed correspondence and address the  
issues it discusses. It would be helpful if you would address your response to me, to the attention  
of: Judy McCary at my Herndon Office.

Thank you for your time and courtesy in being attentive to the concerns of my  
constituent.

With kind regards,

Sincerely,

Frank R. Wolf  
Member of Congress

FRW:DOI2  
Enclosure

19 July 2009

FEB 01 2010

Congressman Frank R. Wolf  
241 Cannon Building  
Washington DC 20515

Ref: Pimmit Hills Post Office

Dear Congressman Wolf:

My husband [REDACTED] and I own a "mom 'n pop" business (just the two of us) and maintain a PO box at the Pimmit Branch (enclosure). I use this PO Branch exclusively for sending all packages and certified mail. Closing it would triple the distance of my daily PO visits. Driving to the main Falls Church PO would require a left-hand turn on a very busy Route 7 where no separate left-turn lane exists. Closing the Pimmit Branch would also necessitate the costly reprinting our business cards, invoices, and envelopes (enclosed) and advising all our customers and vendors of the change of address.

The Pimmit Branch provides "hometown" service: customers are greeted by name. Janice Vold and her staff are efficient, professional, and offer real customer service that is lacking from many businesses today.

The letter and survey were in our PO box when we returned from a holiday vacation. Envelope was preprinted solely to "Postal Customer" without an address or postmarked date on it. Why weren't all Pimmit Hills residents notified by delivering the letter and survey to each home? Pimmit Hills is an older established neighborhood and it would be a hardship for the elderly residents to use another PO.

Pimmit Hills neighborhood is in a prime location. The neighborhood PO is a huge advantage to the residents and businesses in the area. I respectfully request that the Pimmit Branch remain open.

Thank you for your service to the residents of Virginia and for taking the time to read this letter.

Sincerely, [REDACTED]



PAGE

P.O. Box  
Phone**INVOICE**

DATE \_\_\_\_\_

TO

PHONE (Home)

PHONE (Cell)

PHONE (Work)

## MATERIAL DETAIL

[illegible][illegible]



DOCKET NO 22043  
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PAGE 4

January 7, 2010

Dear Postal Customer:

Current economic conditions require that we review all postal operations for opportunities to streamline processes and provide service more efficiently. Changes in consumer preference and recession-related declines in mail volume have reduced U.S. Postal Service revenues. Operation of the Postal Service is paid for by postage and fees paid by our customers with no operational subsidy from taxes.

Consolidation of the Pimmit Branch, located at 7520 Leesburg Pike, Falls Church, VA is currently under consideration. If you are currently receiving letter carrier delivery, there will be no change to your delivery service, however mail pickup for notification of parcels and signature items would move to the Falls Church Main Office, located at 800 W Broad St, Falls Church, VA.

As the postal manager responsible for all offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. A review of the business activities of the Pimmit Branch revealed that the office workload has declined. This reduced workload and the fact that we have the Falls Church Main Office located approximately 1.7 miles away suggests that the continuation of the Pimmit classified branch may not be warranted.

If you are a post office box customer, you have the option of post office box delivery at the Falls Church Main Office, or you may receive carrier delivery at your residence. You will be required to change your mailing address if you choose to rent a Post Office Box at the new location. Full retail service hours at the Falls Church Main Office are from 9:00 a.m. to 5:00 p.m., Monday through Friday and 9:00 a.m. to 12:30 p.m. on Saturday. The post office box lobby is open 24 hours for customer convenience. Other offices available to offer post office box service includes the Dunn Loring Branch of Vienna, VA located 2.2 miles and the Merrifield Retail Unit located at 8409 Lee Highway, Merrifield.

The Postal Service operates to serve our customers. We value your opinions during this review process. Please complete the enclosed questionnaire and return with your comments by January 19, 2010, using the pre-addressed envelope provided.

If you have any questions, you may call Donna Bradley, Postmaster, Falls Church, VA, at 703-532-8504.

Thank you for your assistance.

Sincerely,

Roberts S. Gingell  
Sr. Manager, Post Office Operations  
8409 Lee Highway  
Merrifield, VA 22081-9998

Enclosures



### Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the Permit Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Other postal services:**

a. Enter permit mailings Yes ☐ No ☐

**Nonpostal Services**

a. Picking up government forms (such as tax forms) Yes ☐ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☐

If yes, please explain: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☐

If yes, which offices: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_



-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Falls Church Main Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes ☐ No ☐

If yes, would you continue to use them if the Station/Branch is discontinued?

Yes ☐ No ☐

Name: \_\_\_\_\_  
(please print your name)

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_ Date: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by January 19, 2010 to the following address:

Post Office Review Coordinator  
PO Box 3603  
Winchester, VA 22604-2503



February 23, 2010

The Honorable Frank R. Wolf  
Member of Congress  
13873 Center Road, Suite 130  
Herndon, VA 20171

Attention: Judy McCary

Dear Congressman Wolf:

This is in response to your February 4 letter on behalf of [REDACTED] of Falls Church, regarding the Pimmit Branch of the Falls Church Post Office.

Thank you for sharing [REDACTED] comments. I recognize your interest in ensuring that she continues to have convenient access to essential postal services. As you are aware, the U.S. Postal Service is a self-supporting agency that funds its operations from the revenue generated by the sales of our products and services – not taxpayer subsidies received through the Congressional appropriations process. Like so many businesses today, the Postal Service is experiencing significant financial challenges related to declining mail volumes and revenue. Despite cost-cutting efforts resulting in \$6 billion in cost savings and a \$4 billion reduction in required payments for retiree health benefits, the Postal Service ended fiscal year 2009 with a net loss of \$3.8 billion and a mail volume decline of more than 25 billion pieces. Forecasts for 2010 appear equally as dim.

In the face of such difficulties, the Postal Service is pursuing solutions and strategies to mitigate the impact. Efforts have focused on improving efficiencies and making sure the processing and delivery networks are as streamlined as possible through such activities as mail processing consolidations and carrier route adjustments. The Postal Service is also reviewing station and branch operations of larger Postal Facilities throughout the nation. The focus is on areas where we have a number of offices in close proximity to determine where consolidations are possible.

As indicated in the January 7 letter from Senior Post Office Operations Manager, Robert Gingell, a copy of which was enclosed in Ms. Smith's correspondence, the Northern Virginia District of the Postal Service is conducting a study of postal operations at the Pimmit Branch. The study is ongoing and no decisions have been made. You can be assured that postal officials are devoting careful attention and effort to this study and customers will be notified in advance of any changes that may affect service in their area.

If I can be of assistance in other postal matters, please let me know.

Sincerely,

Michael S. Furey

cc: Dennis Voorhees, Manager, Post Office Operations  
Bob Gingell, Senior Manager, Post Office Operations

JIM WEBB  
VIRGINIA

WASHINGTON OFFICE:  
WASHINGTON, DC 20510  
(202) 224-4024

COMMITTEE ON  
ARMED SERVICES  
COMMITTEE ON  
FOREIGN RELATIONS  
COMMITTEE ON  
VETERANS' AFFAIRS  
JOINT ECONOMIC COMMITTEE

United States Senate  
WASHINGTON, DC 20510-4605

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February 17, 2010

Ms. Marie Therese Dominguez  
Senior Vice President of Government Relations  
U.S. Postal Service  
475 L'enfant Plaza, SW, Room 10226  
Washington, DC 20260-3500

Fax: (202) 268-6029

Dear Ms. Dominguez:

Enclosed is correspondence from my constituent in reference to a matter involving your agency.

Please give this letter every appropriate consideration and review my constituent's case in accordance with all rules, regulations and laws applicable to your agency. Your immediate attention and expeditious assistance would be greatly appreciated.

I would appreciate it if you would send your response to me at my Northern Virginia office, addressed to the attention of my caseworker, Sara D. Brown, at 7309 Arlington Boulevard, Suite 316, Falls Church, VA 22042. She may also be reached by phone at (703) 573-7097, by fax at (703) 573-7098, or by e-mail at [Sara\\_Brown@webb.senate.gov](mailto:Sara_Brown@webb.senate.gov).

Thank you so much for your assistance to my constituent.

With warm regards, I remain

Sincerely,  
  
Jim Webb  
United States Senator

JW: sdb  
Enclosure

19 July 2009

FEB 11 2010

Senator Jim Webb  
507 East Franklin Street  
Richmond VA 23219-2309

Ref: Closing of Pimmit Hills Post Office

Dear Senator Webb:

My husband [REDACTED] and I own a "mom 'n pop" business (just the two of us) and maintain a PO box at the Pimmit Branch (enclosure). I use this PO Branch exclusively for sending all packages and certified mail. Closing it would triple the distance of my daily PO visits. Driving to the main Falls Church PO would require a left-hand turn on a very busy Route 7 where no separate left-turn lane exists. Closing the Pimmit Branch would also necessitate the costly reprinting our business cards, invoices, and envelopes (enclosed) and advising all our customers and vendors of the change of address.

The Pimmit Branch provides "hometown" service: customers are greeted by name. Janice Void and her staff are efficient, professional, and offer real customer service that is lacking from many businesses today.

The letter and survey were in our PO box when we returned from a holiday vacation. Envelope was preprinted solely to "Postal Customer" without an address or postmarked date on it. Why weren't all Pimmit Hills residents notified by delivering the letter and survey to each home? Pimmit Hills is an older established neighborhood and it would be a hardship for the elderly residents to use another PO.

Pimmit Hills neighborhood is in a prime location. The neighborhood PO is a huge advantage to the residents and businesses in the area. I respectfully request that the Pimmit Branch remain open.

Thank you for your service to the residents of Virginia and for taking the time to read this letter.

Sincerely,  
[REDACTED]



DOCKET NO 22043

ITEM NO 9

PAGE 10



January 7, 2010

Dear Postal Customer:

Current economic conditions require that we review all postal operations for opportunities to streamline processes and provide service more efficiently. Changes in consumer preference and recession-related declines in mail volume have reduced U.S. Postal Service revenues. Operation of the Postal Service is paid for by postage and fees paid by our customers with no operational subsidy from taxes.

Consolidation of the Pimmit Branch, located at 7520 Leesburg Pike, Falls Church, VA is currently under consideration. If you are currently receiving letter carrier delivery, there will be no change to your delivery service, however mail pickup for notification of parcels and signature items would move to the Falls Church Main Office, located at 800 W Broad St, Falls Church, VA.

As the postal manager responsible for all offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. A review of the business activities of the Pimmit Branch revealed that the office workload has declined. This reduced workload and the fact that we have the Falls Church Main Office located approximately 1.7 miles away suggests that the continuation of the Pimmit classified branch may not be warranted.

If you are a post office box customer, you have the option of post office box delivery at the Falls Church Main Office, or you may receive carrier delivery at your residence. You will be required to change your mailing address if you choose to rent a Post Office Box at the new location. Full retail service hours at the Falls Church Main Office are from 9:00 a.m. to 5:00 p.m., Monday through Friday and 9:00 a.m. to 12:30 p.m. on Saturday. The post office box lobby is open 24 hours for customer convenience. Other offices available to offer post office box service includes the Dunn Loring Branch of Vienna, VA located 2.2 miles and the Merrifield Retail Unit located at 8409 Lee Highway, Merrifield.

The Postal Service operates to serve our customers. We value your opinions during this review process. Please complete the enclosed questionnaire and return with your comments by January 19, 2010, using the pre-addressed envelope provided.

If you have any questions, you may call Donna Bradley, Postmaster, Falls Church, VA, at 703-632-8504.

Thank you for your assistance.

Sincerely,

A handwritten signature in cursive script that reads "Robert S. Gingell".

Roberts S. Gingell  
Sr. Manager, Post Office Operations  
8409 Lee Highway  
Merrifield, VA 22081-9998

Enclosures





March 1, 2010

The Honorable Jim Webb  
United States Senator  
7309 Arlington Boulevard, Suite 316  
Falls Church, VA 22042-3215

Dear Senator Webb:

This is in response to your February 17 letter on behalf of [REDACTED] of Falls Church, regarding the Pimmit Branch of the Falls Church Post Office.

Thank you for sharing [REDACTED] comments. I recognize your interest in ensuring that she continues to have convenient access to essential postal services. As you are aware, the U.S. Postal Service is a self-supporting agency that funds its operations from the revenue generated by the sales of our products and services—not taxpayer subsidies received through the Congressional appropriations process. Like so many businesses today, the Postal Service is experiencing significant financial challenges related to declining mail volumes and revenue. Despite cost-cutting efforts resulting in \$6 billion in cost savings and a \$4 billion reduction in required payments for retiree health benefits, the Postal Service ended fiscal year 2009 with a net loss of \$3.8 billion and a mail volume decline of more than 25 billion pieces. Forecasts for 2010 appear equally as dim.

In the face of such difficulties, the Postal Service is pursuing solutions and strategies to mitigate the impact. Efforts have focused on improving efficiencies and making sure the processing and delivery networks are as streamlined as possible through such activities as mail processing consolidations and carrier route adjustments. The Postal Service is also reviewing station and branch operations of larger Postal Service facilities throughout the nation. The focus is on areas where we have a number of offices in close proximity to determine where consolidations are possible.

As indicated in the January 7 letter from Senior Post Office Operations Manager Robert Gingell, a copy of which was enclosed in [REDACTED] correspondence, the Northern Virginia District of the Postal Service is conducting a study of postal operations at the Pimmit Branch. The study is ongoing and no decisions have been made. You can be assured that postal officials are devoting careful attention and effort to this study and customers will be notified in advance of any changes that may affect service in their area.

If I can be of assistance in other postal matters, please let me know.

Sincerely,

(signed)

James K. Cari  
Government Relations Representative

MARK R. WARNER  
VIRGINIA

001

SUITE 80-B402  
DIRKSEN BUILDING  
WASHINGTON, DC 20510  
(202) 224-2023

## United States Senate

WASHINGTON, DC 20510

DOCKET NO 22043

ITEM NO 9

PAGE 12

FACSIMILE TRANSMISSION

Please Deliver Immediately

From the Office of the Honorable Mark Warner

TO: *Jim Carl, U.S. Postal Service*FAX NUMBER: *202-268-6310*DATE: *2/5/10*

SENDER: Brian Everitt

COMMENTS: *Jim,**Just providing comments from constituents.  
Anything you can offer would be helpful.  
Thanks for all your help as always.**Brian Everitt*Number of Pages (including cover sheet): 6

♦ Please reply to: Senator Mark R. Warner  
Attention: Brian Everitt, Constituent Services Director  
180 West Main Street ♦ Phone: 276-628-8158  
Abingdon, VA 24210 ♦ Fax: 276-628-1036

DOCKET NO. 2002 22043  
ITEM NO. 9  
PAGE 13

19 July 2009

U.S. Senator

FEB 01 2010

Senator Mark R. Warner  
459A Russell Senate Office Building  
Washington DC 20510

Ref: Pimmit Hills Post Office

Dear Senator Warner:

My husband [REDACTED] and I own a "mom 'n pop" business (just the two of us) and maintain a PO box at the Pimmit Branch (enclosure). I use this PO Branch exclusively for sending all packages and certified mail. Closing it would triple the distance of my daily PO visits. Driving to the main Falls Church PO would require a left-hand turn on a very busy Route 7 where no separate left-turn lane exists. Closing the Pimmit Branch would also necessitate the costly reprinting our business cards, invoices, and envelopes (enclosed) and advising all our customers and vendors of the change of address.

The Pimmit Branch provides "hometown" service: customers are greeted by name. Janice Void and her staff are efficient, professional, and offer real customer service that is lacking from many businesses today.

The letter and survey were in our PO box when we returned from a holiday vacation. Envelope was preprinted solely to "Postal Customer" without an address or postmarked date on it. Why weren't all Pimmit Hills residents notified by delivering the letter and survey to each home? Pimmit Hills is an older established neighborhood and it would be a hardship for the elderly residents to use another PO.

Pimmit Hills neighborhood is in a prime location. The neighborhood PO is a huge advantage to the residents and businesses in the area. I respectfully request that the Pimmit Branch remain open.

Thank you for your service to the residents of Virginia and for taking the time to read this letter.

Sincerely, [REDACTED]

DOCKET NO 12043  
ITEM NO 9  
PAGE 14



January 7, 2010

Dear Postal Customer:

Current economic conditions require that we review all postal operations for opportunities to streamline processes and provide service more efficiently. Changes in consumer preference and recession-related declines in mail volume have reduced U.S. Postal Service revenues. Operation of the Postal Service is paid for by postage and fees paid by our customers with no operational subsidy from taxes.

Consolidation of the Pimmit Branch, located at 7520 Leesburg Pike, Falls Church, VA is currently under consideration. If you are currently receiving letter carrier delivery, there will be no change to your delivery service, however mail pickup for notification of parcels and signature items would move to the Falls Church Main Office, located at 800 W Broad St, Falls Church, VA.

As the postal manager responsible for all offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. A review of the business activities of the Pimmit Branch revealed that the office workload has declined. This reduced workload and the fact that we have the Falls Church Main Office located approximately 1.7 miles away suggests that the continuation of the Pimmit classified branch may not be warranted.

If you are a post office box customer, you have the option of post office box delivery at the Falls Church Main Office, or you may receive carrier delivery at your residence. You will be required to change your mailing address if you choose to rent a Post Office Box at the new location. Full retail service hours at the Falls Church Main Office are from 9:00 a.m. to 5:00 p.m., Monday through Friday and 9:00 a.m. to 12:30 p.m. on Saturday. The post office box lobby is open 24 hours for customer convenience. Other offices available to offer post office box service includes the Dunn Loring Branch of Vienna, VA located 2.2 miles and the Merrifield Retail Unit located at 8409 Lee Highway, Merrifield.

The Postal Service operates to serve our customers. We value your opinions during this review process. Please complete the enclosed questionnaire and return with your comments by January 19, 2010, using the pre-addressed envelope provided.

If you have any questions, you may call Donna Bradley, Postmaster, Falls Church, VA, at 703-532-8504.

Thank you for your assistance.

Sincerely,

A handwritten signature in cursive script, reading "Robert S. Gingell".

Roberts S. Gingell  
Sr. Manager, Post Office Operations  
8409 Lee Highway  
Merrifield, VA 22081-9998

Enclosures

DOCKET NO 22043  
 ITEM NO 9  
 PAGE 15



## Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the Permit Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Other postal services:

a. Enter permit mailings Yes ☐ No ☐

## Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☐

If yes, please explain: \_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☐

If yes, which offices: \_\_\_\_\_

DOCKET NO. 005  
ITEM NO.  
PAGE

# INVOICE

DATE \_\_\_\_\_

PHONE (Home) \_\_\_\_\_

PHONE (Cell) \_\_\_\_\_

PHONE (Work) \_\_\_\_\_

10

## MATERIAL DETAIL

[illegible]

## DESCRIPTION

[illegible]



-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Falls Church Main Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes ☐ No ☐

If yes, would you continue to use them if the <> Station/Branch is discontinued?

Yes ☐ No ☐

Name: \_\_\_\_\_  
(please print your name)

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_ Date: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by January 19, 2010 to the following address:

Post Office Review Coordinator  
PO Box 3603  
Winchester, VA 22604-2503



March 1, 2010

The Honorable Mark R. Warner  
United States Senator  
235 Federal Building  
180 West Main Street  
Abingdon, VA 24210-2851

Dear Senator Warner:

This is in response to your February 5 inquiry on behalf of [REDACTED] of Falls Church, regarding the Pimmit Branch of the Falls Church Post Office.

Thank you for sharing [REDACTED] comments. I recognize your interest in ensuring that she continues to have convenient access to essential postal services. As you are aware, the U.S. Postal Service is a self-supporting agency that funds its operations from the revenue generated by the sales of our products and services—not taxpayer subsidies received through the Congressional appropriations process. Like so many businesses today, the Postal Service is experiencing significant financial challenges related to declining mail volumes and revenue. Despite cost-cutting efforts resulting in \$6 billion in cost savings and a \$4 billion reduction in required payments for retiree health benefits, the Postal Service ended fiscal year 2009 with a net loss of \$3.8 billion and a mail volume decline of more than 25 billion pieces. Forecasts for 2010 appear equally as dim.

In the face of such difficulties, the Postal Service is pursuing solutions and strategies to mitigate the impact. Efforts have focused on improving efficiencies and making sure the processing and delivery networks are as streamlined as possible through such activities as mail processing consolidations and carrier route adjustments. The Postal Service is also reviewing station and branch operations of larger Postal Service facilities throughout the nation. The focus is on areas where we have a number of offices in close proximity to determine where consolidations are possible.

As indicated in the January 7 letter from Senior Post Office Operations Manager Robert Gingell, a copy of which was enclosed in [REDACTED] correspondence, the Northern Virginia District of the Postal Service is conducting a study of postal operations at the Pimmit Branch. The study is ongoing and no decisions have been made. You can be assured that postal officials are devoting careful attention and effort to this study and customers will be notified in advance of any changes that may affect service in their area.

If I can be of assistance in other postal matters, please let me know.

Sincerely,

(signed)

James K. Cari  
Government Relations Representative





March 1, 2010

The Honorable Gerald Connolly  
Member of Congress  
4115 Annandale Rd. Suite 103  
Annandale, VA 22003

Dear Congressman Connolly:

This is in response to your January 28 letter regarding the Pimmit Branch of the Falls Church Post Office.

I recognize your interest in ensuring that your constituents continue to have convenient access to essential postal services. As you are aware, the U.S. Postal Service is a self-supporting agency that funds its operations from the revenue generated by the sales of our products and services – not taxpayer subsidies received through the Congressional appropriations process. Like so many businesses today, the Postal Service is experiencing significant financial challenges related to declining mail volumes and revenue. Despite cost-cutting efforts resulting in \$6 billion in cost savings and a \$4 billion reduction in required payments for retiree health benefits, the Postal Service ended fiscal year 2009 with a net loss of \$3.8 billion and a mail volume decline of more than 25 billion pieces. Forecasts for 2010 appear equally as dim.

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The Northern Virginia District of the Postal Service is conducting a study of postal operations at the Pimmit Branch. The study is ongoing and no decisions have been made. You can be assured that postal officials are devoting careful attention and effort to this study and customers will be notified in advance of any changes that may affect service in their area.

If I can be of assistance in other postal matters, please let me know.

Sincerely,

A handwritten signature in dark ink, appearing to read "M. Furey".

Michael S. Furey

cc: Dennis Voorhees, Manager, Post Office Operations  
Bob Gingell, Senior Manager, Post Office Operations

DOCKET NO. 22043  
ITEM NO. 10  
PAGE 1



January 4, 2010

Donna Bradley  
Postmaster  
Falls Church, VA 22046-9998

SUBJECT: Pimmit Branch

Enclosed are questionnaires addressed to customers of the Pimmit Branch. One should be placed in each Post Office Box. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by January 20, 2010 for further review.

  
Dennis E. Voorhees  
Post Office Review Coordinator

Enclosures



January 7, 2010

Dear Postal Customer:

Current economic conditions require that we review all postal operations for opportunities to streamline processes and provide service more efficiently. Changes in consumer preference and recession-related declines in mail volume have reduced U.S. Postal Service revenues. Operation of the Postal Service is paid for by postage and fees paid by our customers with no operational subsidy from taxes.

Consolidation of the Pimmit Branch, located at 7520 Leesburg Pike, Falls Church, VA is currently under consideration. If you are currently receiving letter carrier delivery, there will be no change to your delivery service, however mail pickup for notification of parcels and signature items would move to the Falls Church Main Office, located at 800 W Broad St, Falls Church, VA.

As the postal manager responsible for all offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. A review of the business activities of the Pimmit Branch revealed that the office workload has declined. This reduced workload and the fact that we have the Falls Church Main Office located approximately 1.7 miles away suggests that the continuation of the Pimmit classified branch may not be warranted.

If you are a post office box customer, you have the option of post office box delivery at the Falls Church Main Office, or you may receive carrier delivery at your residence. You will be required to change your mailing address if you choose to rent a Post Office Box at the new location. Full retail service hours at the Falls Church Main Office are from 9:00 a.m. to 5:00 p.m., Monday through Friday and 9:00 a.m. to 12:30 p.m. on Saturday. The post office box lobby is open 24 hours for customer convenience. Other offices available to offer post office box service includes the Dunn Loring Branch of Vienna, VA located 2.2 miles and the Merrifield Retail Unit located at 8409 Lee Highway, Merrifield.

The Postal Service operates to serve our customers. We value your opinions during this review process. Please complete the enclosed questionnaire and return with your comments by January 19, 2010, using the pre-addressed envelope provided.

If you have any questions, you may call Donna Bradley, Postmaster, Falls Church, VA, at 703-532-8504.

Thank you for your assistance.

Sincerely,

Roberts S. Gingell  
Sr. Manager, Post Office Operations  
8409 Lee Highway  
Merrifield, VA 22081-9998

Enclosures

### Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the Permit Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Other postal services:**

a. Enter permit mailings      Yes ☐      No ☐

**Nonpostal Services**

a. Picking up government  
forms (such as tax forms)      Yes ☐      No ☐

b. Assisting senior citizens,  
persons with disabilities, etc.      Yes ☐      No ☐

If yes, please explain: \_\_\_\_\_

\_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐      No ☐

If yes, which offices: \_\_\_\_\_

\_\_\_\_\_



If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Falls Church Main Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes ☐ No ☐

If yes, would you continue to use them if the Pimmit Branch is discontinued?

Yes ☐ No ☐

Name: \_\_\_\_\_  
(please print your name)

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_ Date: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by January 19, 2010 to the following address:

Post Office Review Coordinator  
PO Box 3603  
Winchester, VA 22604-2593

### Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the Permit Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Pick up mail from a Post Office Box	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Enter permit mailings      Yes ☐      No ☒

**Nonpostal Services**

a. Picking up government  
forms (such as tax forms)      Yes ☐      No ☒

b. Assisting senior citizens,  
persons with disabilities, etc.      Yes ☐      No ☒

If yes, please explain: \_\_\_\_\_

\_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices: Dunn Loring / Merrifield, P.O.

\_\_\_\_\_



DOCKET NO.

ITEM NO.

PAGE

22643

12

1A

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Falls Church Main Office will compare to your current service?

Better ☐Just as Good ☒No Opinion ☐Worse ☐

Please explain: \_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes ☒No ☐

If yes, would you continue to use them if the &lt;&gt; Station/Branch is discontinued?

Yes ☒No ☐

Name: \_\_\_\_\_

(please print your name)

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Date: 1/11/00

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by January 19, 2010 to the following address:

Post Office Review Coordinator  
PO Box 3603  
Winchester, VA 22604-2593

23043  
12  
2



March 17, 2010



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pimmit Branch, Falls Church, VA. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Pimmit Branch should be pursued, a proposal will be written and forwarded to USPS Headquarters for final approval. If USPS Headquarters feels the proposal is warranted, a final determination will be written. Affected customers will be notified if a decision is made to discontinue the Pimmit Branch.

If you have additional questions or comments, please feel free to contact Donna Bradley, Postmaster, Falls Church, VA at 703 -532-8504.

Sincerely,

Robert S. Gingell  
Sr. Manager, Post Office Operations  
8409 Lee Highway  
Merrifield, VA 22081-9998



### Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the Permit Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Enter permit mailings      Yes ☐      No ☒

**Nonpostal Services**

a. Picking up government forms (such as tax forms)      Yes ☐      No ☒

b. Assisting senior citizens, persons with disabilities, etc.      Yes ☐      No ☒

If yes, please explain: \_\_\_\_\_

\_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: \_\_\_\_\_

\_\_\_\_\_



DOCKET NO. 22043  
ITEM NO. 12  
PAGE 3A

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Falls Church Main Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the <> Station/Branch is discontinued?

Yes ☒ No ☐

Name: \_\_\_\_\_  
(please print your name)

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_ Date: 1/8/10

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

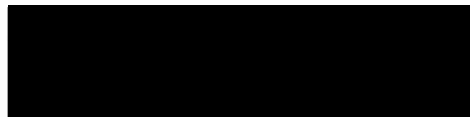
Please return your questionnaire by January 19, 2010 to the following address:

Post Office Review Coordinator  
PO Box 3603  
Winchester, VA 22604-2593

DOCKET NO. 22043  
ITEM NO. 12  
PAGE 4



March 17, 2010



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pimmit Branch, Falls Church, VA. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Pimmit Branch should be pursued, a proposal will be written and forwarded to USPS Headquarters for final approval. If USPS Headquarters feels the proposal is warranted, a final determination will be written. Affected customers will be notified if a decision is made to discontinue the Pimmit Branch.

If you have additional questions or comments, please feel free to contact Donna Bradley, Postmaster, Falls Church, VA at 703-532-8504.

Sincerely,

A handwritten signature in dark ink, appearing to read "R. S. Gingell".

Robert S. Gingell  
Sr. Manager, Post Office Operations  
8409 Lee Highway  
Merrifield, VA 22081-9998



## Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the Permit Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

### Other postal services:

a. Enter permit mailings Yes ☐ No ☒

### Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☒

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Falls Church Main Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. The Pinpoint branch is much more convenient  
a location for me - close to Rt 66 and  
the beltway.

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the <> Station/Branch is discontinued?

Yes ☐ No ☒

Name: [REDACTED]  
(please print your name)

Address: [REDACTED]

Telephone number: [REDACTED] Date: 1/10/10

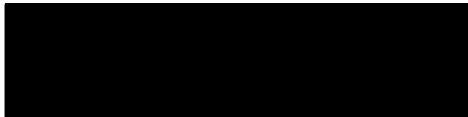
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Winchester, VA 22604-2593



March 17, 2010



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Robert S. Gingell  
Sr. Manager, Post Office Operations  
8409 Lee Highway  
Merrifield, VA 22081-9998



## Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the Permit Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Pick up mail from a Post Office Box	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other postal services:

a. Enter permit mailings      Yes ☐      No ☒

## Nonpostal Services

a. Picking up government  
forms (such as tax forms)      Yes ☐      No ☒

b. Assisting senior citizens,  
persons with disabilities, etc.      Yes ☐      No ☒

If yes, please explain: \_\_\_\_\_

\_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: \_\_\_\_\_

\_\_\_\_\_

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Falls Church Main Office will compare to your current service?

Better ☐

Just as Good ☒

No Opinion ☐

Worse ☐

Please explain. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the Station/Branch is discontinued?

Yes ☒

No ☐

Name: \_\_\_\_\_  
(please print your name)

Address: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Telephone number \_\_\_\_\_

Date: 1-7-10

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by January 19, 2010 to the following address:

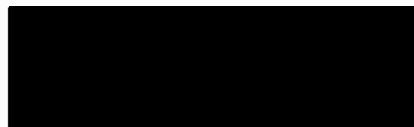
Post Office Review Coordinator  
PO Box 3603  
Winchester, VA 22604-2593



BUCKET NO. 22043  
DATE 12  
PAGE 8



March 17, 2010



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Robert S. Gingell  
Sr. Manager, Post Office Operations  
8409 Lee Highway  
Merrifield, VA 22081-9998



## Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the Permit Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Pick up mail from a Post Office Box	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

### Other postal services:

a. Enter permit mailings      Yes ☐      No ☒

### Nonpostal Services

a. Picking up government  
forms (such as tax forms)      Yes ☐      No ☒

b. Assisting senior citizens,  
persons with disabilities, etc.      Yes ☐      No ☒

If yes, please explain: \_\_\_\_\_

\_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐      No ☒

If yes, which offices: \_\_\_\_\_

\_\_\_\_\_

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Falls Church Main Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the <> Station/Branch is discontinued?

Yes ☒ No ☐

Name: \_\_\_\_\_  
(please print your name)

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_ Date: 1/20/10

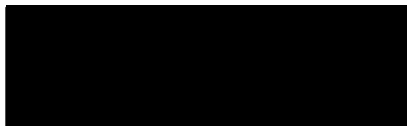
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PO Box 3603  
Winchester, VA 22604-2593



March 17, 2010



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Sr. Manager, Post Office Operations  
8409 Lee Highway  
Merrifield, VA 22081-9998



### Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the Pimmit Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mail letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Enter permit mailings Yes ☐ No ☒

**Nonpostal Services**

a. Picking up government forms (such as tax forms) Yes ☐ No ☒

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_



DOCKET NO. 20043  
ITEM NO. 12  
PAGE 12A

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Falls Church Main Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes ☐ No ☒

If yes, would you continue to use them if the <> Station/Branch is discontinued?

Yes ☐ No ☐

Name: \_\_\_\_\_  
(please print your name)

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Date: 01/17/01

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

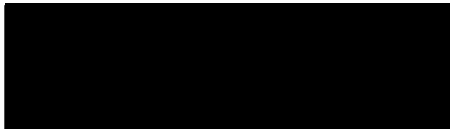
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Post Office Review Coordinator  
PO Box 3603  
Winchester, VA 22604-2593

22043  
12  
13



March 17, 2010



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Robert S. Gingell  
Sr. Manager, Post Office Operations  
8409 Lee Highway  
Merrifield, VA 22081-9998



## Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the Permit Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Pick up mail from a Post Office Box	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

### Other postal services:

a. Enter permit mailings Yes ☐ No ☒

### Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☒

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: \_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒ No ☐

If yes, which offices: McLean or Dunn Loring





HOUSE NO. 22043  
FLOOR 12  
BOX 15

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Falls Church Main Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the <> Station/Branch is discontinued?

Yes ☒ No ☐

Name: \_\_\_\_\_  
(please print your name)

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_ Date: 1/13/2010

Please add any additional comments on a separate piece of paper and attach it to this form.  
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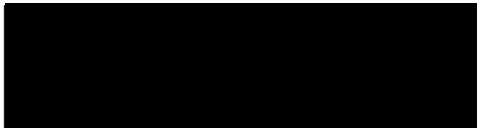
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Post Office Review Coordinator  
PO Box 3603  
Winchester, VA 22604-2593

0-501 (Rev. 10/07) 22043  
PAGE 12  
PAGE 16



March 17, 2010



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Sr. Manager, Post Office Operations  
8409 Lee Highway  
Merrifield, VA 22081-9998



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Postal Services	Daily	Weekly	Monthly	Never
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b. Mail letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buy stamp collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

j. Enter permit mailings Yes ☐ No ☒

#### Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

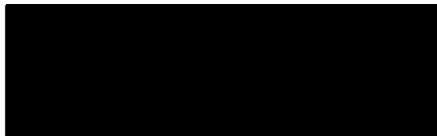
If yes, which offices:

*Please do not close the Permit Branch!!*

22043  
12  
18



March 23, 2010



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pimmit Branch, Falls Church, VA. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Pimmit Branch should be pursued, a proposal will be written and forwarded to USPS Headquarters for final approval. If USPS Headquarters feels the proposal is warranted, a final determination will be written. Affected customers will be notified if a decision is made to discontinue the Pimmit Branch.

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Roberts S. Gingell  
Sr. Manager, Post Office Operations  
8409 Lee Highway  
Merrifield, VA 22081-9998

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a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

**Other postal services:**

a. Enter permit mailings      Yes ☒      No ☐

**Nonpostal Services**

a. Picking up government forms (such as tax forms)      Yes ☒      No ☐

b. Assisting senior citizens, persons with disabilities, etc.      Yes ☒      No ☐

If yes, please explain: Since this post office is small, the employees and customers like family or good friends. They all help each other if they see handicapped people or seniors.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Falls Church Main Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain.

N/A

4. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the <> Station/Branch is discontinued?

Yes ☐

No ☐

Name: [REDACTED]  
(please print your name)

Address: [REDACTED]

Telephone number: [REDACTED]

Date: 01/07/10

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by January 19, 2010 to the following address:

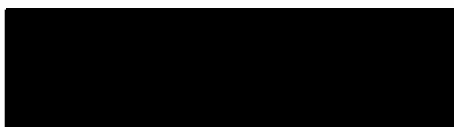
Post Office Review Coordinator  
PO Box 3603  
Winchester, VA 22604-2593

I go to the Pimmit Branch  
everyday. This office is always  
busy. I don't understand  
why they're under  
consideration to be closed.  
Their service is awesome.  
They're very kind and sweet.  
People love them. I also  
love this office location.  
Please reconsider the consolidation



22043  
12  
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April 7, 2010



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pimmit Branch, Falls Church, VA. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You stated said that you would miss the special attention and assistance provided by the personnel at the Pimmit Branch. Courteous and helpful service will be provided by personnel at the Falls Church Main Post Office and from other post offices in the area. Special assistance will be provided as needed.

If it is determined that a discontinuance of the Pimmit Branch should be pursued, a proposal will be written and forwarded to USPS Headquarters for final approval. If USPS Headquarters feels the proposal is warranted, a final determination will be written. Affected customers will be notified if a decision is made to discontinue the Pimmit Branch.

If you have additional questions or comments, please feel free to contact Donna Bradley, Postmaster, Falls Church, VA at 703 -532-8504.

Sincerely,

A handwritten signature in dark ink, appearing to read "Robert S. Gingell".

Robert S. Gingell  
Sr. Manager, Post Office Operations  
8409 Lee Highway  
Merrifield, VA 22081-9998



22043  
12  
21

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the Permit Branch for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

### Other postal services:

a. Enter permit mailings Yes ☐ No ☐

### Nonpostal Services

a. Picking up government  
forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens,  
persons with disabilities, etc. Yes ☐ No ☐

If yes, please explain: only my TAX forms.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: NA



-2-

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Falls Church Main Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain.

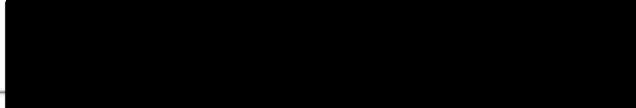
*TRAVEL ON ROUTE 1 FROM JOB THROUGH LEATHER  
BROAD ST ROUTE WOULD ADD HOURS TO MY JOB - HOME METRO  
ROUTING.*

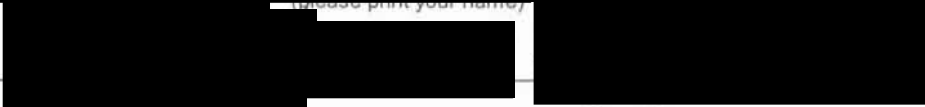
4. Do you currently use local businesses in the community?


Yes ☒ No ☐

If yes, would you continue to use them if the <> Station/Branch is discontinued?

Yes ☐ No ☒

Name: 

Address: 

Telephone number:  Date: 01-07-10

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by January 19, 2010 to the following address:

*THE TRAFFIC IS CONVENIENCE, WITH JOB LOCATION, FOR ME, WOULD  
DEFINITE MY PERFECT MAIL, JOB, SHOPPING ROUTES !!!*  
Post Office Review Coordinator  
PO Box 3603  
Winchester, VA 22604-2593  
*DO NOT CLOSE THIS FACILITY!! IT SERVES  
THIS COMMUNITY WELL - IT HAS OFFICIAL  
COMPLIMENTARY SERVICE, AND THE AMBIENCE  
OF OLD WORLD POSTAL SERVICE*